

Frequently Asked Questions (FAQs)

1. What is the Mediation?

Mediation is a means of dispute resolution facilitated by a neutral third person who assists the parties in finding mutually acceptable solutions.

2. Who is the Mediator?

The mediator is a neutral third person who may be a lay qualified person, a court officer or the judge.

3. When can the mediation start?

- Mediation can take place from the plaint filling date, on the day of issue determination or after the hearing date.
- If the parties agree to mediate, the court will refer the case to the mediation center.

4. What kinds of disputes are suitable for mediation ?

- Civil and commercial cases such as consumer cases.
- Compoundable criminal disputes.

5. What are consumer cases?

Consumer cases are the civil case between a consumer and a business operator who has a dispute on the legal right or duty arising from the consumptions of goods or services . (A civil case under law on liability for damage of unsafe goods)

For example

- Credit card
- Personal loan
- Hire purchase
- Loan
- Guarantee /surety ship
- Mortgage
- Insurance etc.

6. What are the civil cases?

A civil case is a case where there are disputes under the civil law or where right and duty must be exercised through the medium of court.

For example

- Wrongful Acts/ tort contract
- Sale Gift Hire Loan
- Guarantee Mortgage Pledge
- Agency partnerships and companies
- Appointment of estate administrator
- Will

7. What are the benefits of mediation?

The mediation not only benefits the parties, but also enhances the efficiency of the court proceeding. The benefits are,

For example

- Fast saving the time and cost
- Inexpensive
- Confidential
- All of the parties are satisfied
- Maintain relationship
- All of the parties decide their own solutions.

8. How to contract the mediation and compromise unit, The Court of Appeal

Region I?

The Court of Appeal Region I located on Ratchadaphisek Road, 5th floor

Criminal Court Building, Chatuchak Area, Bangkok 10900

Telephone : 0-2513-8360

9. Is the lawyer needed in the mediation?

It depends on the wish of the parties. If parties decide to represent themselves in mediation, they have a right to do anytime because the parties have full authority to negotiate and settle the disputes by themselves.

10. What the level of the court the mediation starts?

There are three levels of courts of justice

- Court of the first instance.
- Court of Appeal

and - The Supreme court.

Mediation processings start in every level of the court of justice even if the cases have not judged or have already judged, but the mediation must inform before adjudication day.